

MULTI AGENCY COMMUNICATIONS CENTER

BOARD OF DIRECTORS MEETING

July 9th, 2020

The Multi Agency Communications Center (MACC) Board of Directors met via teleconference on July 9th 2020. Chairman Jeremy Burns called the meeting to order at 09:01 am.

Board Members present on the teleconference were:

Jeremy Burns	Grant County Fire Chief's & Commissioner's
Kevin Fuhr	Largest City or Town-City of Moses Lake
Dwight Vander Vorste	EMS Emergency Medical Council-in person w/staff
Kieth Siebert	Grant County Police Chiefs

Board Members present in person were:

Tom Taylor	Grant County Commissioners
Kristine Shuler	Grant County Cities & Towns

Others present were:

John Hoyt	Port of Moses Lake Fire-on teleconference call
Christal White	MACC
Dean Hane	MACC
Tammy Hewlett	MACC

PUBLIC COMMENTS: None.

Roll call was taken.

CONSENT AGENDA: Motion was made to accept the Consent Agenda. m/s (Siebert/Taylor.) Consent Agenda approved.

MACC Board REPORTS:

ACTIVITY REPORT: The Interim-Director, Dean Hane, reviewed the Director's Activity Report.

Director: D.T. starts on July 22nd and we are getting things ready for a smooth transition.

Collective Bargaining Agreement (CBA): Negotiations begin on July 16th in which we will be negotiating the expiring CBA. The Teamsters introduced the idea of a one-year contract roll over but to date we have had no feedback or exchange of information.

2021 Budget: Work has begun on the 2021 budget. The Finance Committee is meeting after today's board meeting to

MULTI AGENCY COMMUNICATIONS CENTER

BOARD OF DIRECTORS MEETING

begin working on the preliminary decisions. The budget gets presented at the August board meeting and approved at the September board meeting.

Royal Slope Fire & EMS: Grant County Fire Districts 10 & 11 is now Royal Slope Fire & EMS. I want to commend everyone for lots of good work. Gerrit and the MACC Operations Team have spent a bunch of time getting ready for the change. This includes response plans, auto paging phrases and updated consoles. Chief Linn and Mike Wright did lots of good work helping with things like how Ispy and auto paging would look and work.

Covid 19: Our posture has not changed. Staff is healthy and we will continue to stay the course.

4th of July: Things at MACC went well. I will let Tammy talk more about that in her report.

State 911 Office: The region 7-911 coordinators have a conference call about Covid and what the State Office can do for us. We will see what comes out of it.

FINANCIAL REPORT: The Financial Services Manager, Christal White, provided updates to the financial report.

Emergency Communication Sales and Use Tax: The June 2020 distribution was \$195,287.37. This month's distribution is from April's collection. The year to date distributions total \$1,151,777.09. I have been surprised that the distributions have remained high so I reached out to Grant County Treasurer, Darryl Pheasant, who said that we are still very near to 6% higher than a year ago. He indicated that purchasing habits have just shifted from in store to online purchases and home delivery in a lot of cases.

Cash balances: All of the ending account balances were provided as of May 2020.

Income Statements: The Income Statements were reviewed for May 2020.

The User Fee Income Statement was reviewed and the result was 38.56% of the budget was spent and 41.67% of the year has elapsed. The staffing expense, salaries & benefits, is spent at 40.01%. Professional services are slightly over at 45.58% and it is mostly due to legal work.

The E911 Income Statement was reviewed and the result was 34.27% of the budget was spent. Staffing Expense is spent at 28.26%. This budget is where the Director salary and benefits are paid from and we are seeing those savings reflected in the Salary and Benefit line items.

The Sales Tax budget is spent at 13.86%.

TECHNICAL SERVICES REPORT: The Technical Services Manager, Dean Hane, provided updates to the Technical Services Report.

Spillman: We completed the patch on June 16th. I was pleasantly surprised that it went very smooth. I am not sure if that is due to baking the patch longer and thus getting a better product.

MULTI AGENCY COMMUNICATIONS CENTER

BOARD OF DIRECTORS MEETING

Caller taker screens are new and offer some additional functions and tools. We have finished training the dispatchers and will roll it out live in September.

Moses Lake PD, SLPD and the Sheriff's Office and the new auto vehicle technology up and running. There are a variety of improvements such being able to track them without being logged into Spillman. It is a big improvement over the pucks and we have gotten good feedback from the field.

State E-911 Office: We have met a contract deliverable thanks to Gerrit who has completed a bunch of work with NG mapping and GIS Data Standards. The data has to be delivered with a 98% match rate and no critical errors to be accepted.

ProQA: A version update was completed.

Radio System Redesign: The new controllers have been implemented. We are the first on the planet to implement this new technology. Plenty of people have the old technology but no one has migrated to the new. We have not migrated any users on to the new configuration yet. We will begin coverage testing for two weeks on July 20th. We are hoping to improve the areas with high bit error rate that causes digitized voices. Once that is completed we will begin to migrate users to the new configuration.

SUPERVISOR REPORT: Dispatch Supervisor, Tammy Hewlett, provided updates to the Supervisor Report.

Stats: Calls were up over the 4th of July Holiday weekend. 7/4-7/5 1600-0600 53 fire calls.
The breakdown of July 3rd-5th was:

3rd of July

339 calls
11 fire
21 ems

4th of July

387 calls
55 fire
19 ems

5th of July

280 calls
13 fire
33 ems

The CAD calls Generated by MACC 06/28-07/04 were 2,139

PERSONNEL COMMITTEE: No Meeting-No Report.

TAC REPORTS:

Law TAC: No Meeting-No Report.

MULTI AGENCY COMMUNICATIONS CENTER

BOARD OF DIRECTORS MEETING

Fire/EMS TAC: No Meeting-No Report.

UNFINISHED BUSINESS:

1. None

NEW BUSINESS:

1. Director Placement Update: D.T. starts with us on July 22nd. Christal and I are working on a short term schedule of transition items for him. I will either poll staff for items they want passed on to him or they can talk with him themselves as well. Dwight had mentioned that the Executive Committee would like to meet with him so I was thinking after the August board meeting would be a good time. The executive Committee is; Dwight Vander Vorste, Kieth Siebert & Tom Jones. All that were on the call indicated they would be available.

Policies:

1. None

For the good of the order: Dwight wanted to thank all the people involved for the work in the move from Grant County Fire Districts 10 & 11 to Royal Slope Fire & EMS. It went very smooth and better than they even imagined.

Motion made and seconded to adjourn the board meeting. m/s (Fuhr/Siebert.) Meeting adjourned at 0923 hours.

Agenda items for the August 13th 2020 Board Meeting.

1. Proposed 2021 Budget
- 2.

Christal White, Financial Services Manager