

MULTI AGENCY COMMUNICATIONS CENTER

BOARD OF DIRECTORS MEETING

February 8th 2024

The Multi Agency Communications Center (MACC) Board of Directors met February 8th, 2024. Vice-Chairman Joey Kriete called the meeting to order at 9:00 am.

Board Members present were:

Ryan Fish	EMS Emergency Medical Council
Tony Leibelt	Grant County Fire Chiefs & Commissioners
Ryan Cox	Grant County Police Chiefs
Joey Kriete	Grant County Sheriff
Kristine Shuler	Grant County Cities & Towns
Dave Sands	Largest City or Town-City of Moses Lake

Other's present were:

David Durfee	Grant County Fire Dist. #3
D.T. Donaldson	MACC
Christal White	MACC
Gerrit Klein	MACC

PUBLIC COMMENTS: None

CONSENT AGENDA: Motion was made and seconded to accept the Consent Agenda. m/s (Cox/Sands.)
Consent Agenda approved.

MACC Board REPORTS:

ACTIVITY REPORT: The Director, D.T. Donaldson, reviewed the Director's Activity Report.

Staffing: We terminated a probationary employee for performance concerns. We sent three potential Dispatcher candidates to background last week. The anticipated start date for the candidates is March 4th. We currently have 18 full-time Dispatchers, one full-time Call-Taker, and one Trainee in radio training.

Remote Work: As a follow up to last month's remote work presentation I checked in with Kitsap county who started doing remote work during Covid. I got their policies to review and asked them what the response from their user agencies was. They said they got some push back, but they had already been doing it for two years and the agencies did not realize it.

Columbia Basin Herald: MACC was recently featured in two Columbia Basin Herald articles. The articles are factual/neutral in tone.

Highlights from 2023: We had a variety of accomplishments last year one of which was going live with the new phone system. The key plans for 2024 are union bargaining in June and CAD implementation.

FINANCIAL REPORT: The Financial Services Manager, Christal White, provided updates to the financial report.

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Emergency Communication Sales and Use Tax: The January 2024 distribution was \$458,585.56. The year to date is the same.

Cash balances: All of the ending account balances were provided as of December 2023. We have a resolution to present in new business to increase the balance in the payroll account.

Income Statements: The Income Statements were reviewed for December 2023.

The User Fee Income Statement was reviewed, and the result was 88.20% of the budget was spent and 100.00% of the year has elapsed. No line items are overspent.

The E911 Income Statement was reviewed, and the result was 86.28% of the budget was spent.

The Sales Tax budget is spent at 73.70%. There is one line item overspent but the budget finished fine.

TECHNICAL REPORT: The Technical Services Manager, Gerrit Klein, reviewed the Technical Services Report.

Radio Site Maintenance: Racom visited the Beverly Site and initiated a temporary fix for the GPS error while awaiting parts that are being repaired for the permanent fix. They were also able to fix the analogue errors at Beverly and Grand Coulee. Quincy has ongoing issues that TAIT is trying to resolve.

Sheriff Kriete asked if the system was still functioning with the errors. Gerrit said with the problems in Quincy they have 4 channels offline and so they don't have a backup.

Radio System Health Check: The report has been received and forwarded to Tait Engineering for the Managed Services Agreement. We will need a new quote for the Managed Services agreement and VHF system overhaul.

LTE Platform: New users have been brought online to the LTE platform. Moses Lake Police Detectives have been utilizing the platform for internal communications. They conducted a successful Multi State operation and air mission. MACC will be ordering another block of licenses soon. We are still awaiting Axiom Devices from Racom as they are coming from New Zealand. We are considering High Power User Equipment (HPUE) FirstNet modems for installation on field responder vehicles to increase FirstNet signal.

D.T. explained LMR is on the way out as it is very complex and expensive. The 9600 radios that we purchased a few years ago are about double what we paid for them, which could be a sign that they are dying technology. The radio techs that used to come out of the military are no longer available because the military is using satellites for communication. The HPUE devices can be mounted on a vehicle to increase device reception & transmission power. This power increase translates to significant communication improvements in terms of range and coverage area.

We are exploring options for LTE expansion into hospitals. It will help to streamline communications between EMS and Emergency Rooms as well as between hospitals.

CAD 365Labs Project: We are projecting a go live towards the end of March 2024. The go live window will be from March 1, 2024, through April 30, 2024. If we are unable to make the window, we will postpone go-live until the fall.

-The CAD enhancements are still being published and evaluated. Functional Acceptance Testing is presently underway.

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We started having simulations with Law Enforcement users. There are still a few items outstanding; State link and ACCESS, Geo-validation updates and Data migration. We think we have a solution for data migration.

MACC will be hosting one last round of workshops in the next few weeks. ALL users are highly encouraged to find a way to attend. These workshops are going to be the last opportunities for instructor-led training, provided by MACC, for this project. The dates are pending.

TTEC Interactive Voice Response (IVR) Project: Project with TTEC should be ready for go-live within the next six weeks. We've modified the scope of work for additional enhancements.

LocalTel Microwave Installation: MACC purchased a microwave system to provide a wireless connection between our facility and LocalTel. This connection will act as a wireless failover if all fiber connectivity is lost. LocalTel was out earlier this week installing equipment.

Starlink Satellite Installation at back-up center: MACC purchased a Starlink satellite receiver and data subscription. Starlink will be deployed at the back-up center to act as a failover back-up in the event that all fiber connectivity is lost.

The two different solutions are intentional. Microwave has been around a long time but is more expensive. Satellites are less expensive but new technology.

APCO Intellicom Protocol Project Update: The EMD Cards were submitted to Medical Control for approval. We received edits that were requested by medical control. They have been submitted back to APCO for updates. EFD cards still have some work pending.

PERSONNEL COMMITTEE: No Meeting-Nothing to Report.

EXECUTIVE COMMITTEE: No Meeting-Nothing to Report.

FINANCE COMMITTEE: No Meeting-Nothing to Report.

Law TAC: January 18th 2024-meeting minutes in your packets. Nothing for the board.

Fire/EMS TAC: January 18th 2024-meeting minutes in your packets. Nothing for the board

NEW BUSINESS:

1. Resolution 02-2024-Increase the Existing Payroll Revolving Fund. The resolution will increase the account by \$200,000 bringing the balance to \$400,000. The bi-weekly payroll is getting close to \$100,000 and the current balance is not sufficient to allow reimbursement time. The account is held externally at US Bank, but the payroll account is reimbursed by Grant County.

Chief Cox asked if the Resolution they passed at the last board meeting allowing MACC to pay bills outside of a board meeting would help this situation. Christal stated that it did not address payroll specifically but rather vendor payments. The preference is to have the payrolls come through the board meeting for approval. Also, the Grant County Chief Accountant is just returning from maternity leave, so I have not had a chance to talk with her.

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Motion made and seconded to approve Resolution 02-2024 Increase the Existing Payroll Revolving Fund. m/s (Shuler/Sands). Motion approved.

UNFINISHED BUSINESS:

1. None

POLICIES:

1. None

Agenda items for the March 14th, 2024, Board Meeting:

- 1.

For the good of the order: Gerrit gave a kudo to the team that was here last night for the shooting at INCA. Nikolas Morfin, Ashley Welker, Megan Gonzalez and Leah Nailor. He said he was here last night when the call came in and they did an amazing job. Chief Sands agreed and said Nikolas did a great job on the radio.

Motion made and seconded to adjourn the board meeting. m/s (Cox/Leibelt.) The meeting adjourned at 9:35 hours.
Christal White, Financial Services Manager

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