

## MULTI AGENCY COMMUNICATIONS CENTER

### BOARD OF DIRECTORS MEETING

May 8, 2025

The Multi Agency Communications Center (MACC) Board of Directors met May 8th, 2025. Chairman, Jeremy Burns called the meeting to order at 9:00 am.

Board Members present were:

Ryan Fish	EMS Emergency Medical Council
Jeremy Burns	Grant County Fire Chiefs and Commissioners
Joey Kriete	Grant County Sheriff's Office
Rick Martin	Grant County Police Chiefs
Kristine Shuler	Grant County Cities and Towns
Dave Sands	Largest City or Town-City of Moses Lake
Rob Jones	Grant County Board of Commissioners – Phoned In

Others present were:

Erik Koch	Ephrata Police Department
D.T. Donaldson	MACC
Christal White	MACC
Gerrit Klein	MACC
Darci Homesley	MACC
Amanda Scott	MACC
Jennifer Pitt	MACC
Charli Dittman	MACC

**PUBLIC COMMENTS:** None

**CONSENT AGENDA:** Motion was made and seconded to accept the Consent Agenda. m/s (Kriete/Fish).  
**Consent Agenda approved.**

Christal asked that Resolution 06-2025 be deleted from the agenda. After consulting with the Washington State Auditor's Office, it was decided it was no longer needed.

#### **MACC Board REPORTS:**

**ACTIVITY REPORT:** The Director, D.T. Donaldson, reviewed the Director's Activity Report.

May 8th, 2025

## MULTI AGENCY COMMUNICATIONS CENTER

### BOARD OF DIRECTORS MEETING

Staffing: We currently have three dispatchers in training.

CAD Implementation: Motorola reached out regarding our support contract for Flex/Spillman. They tentatively offered to contract for a six-month period. We agreed to pay half of the support fee, and they will cover us the rest of the year.

We are confident that a cloud-native CAD solution is the best option for the future. The implementation has been stressful but not outside of expectations for a project of this scope. We are continuing to make progress. We would like to begin planning to transition to only 365Labs for CAD during the month of June. However, additional development and testing still needs to occur before we can make any decisions.

D.T. shared a power point presentation for the group showing the advantages of cloud native platforms. Specifically, how the advanced development will help MACC with implementing AI technology.

The group discussed the presentation, and the best option for moving forward. It was decided that more training is needed. The plan is Jennifer will do a training refresh starting in June, possibly pushing the transition to 365Labs back to mid to end of July.

Remote Work: D.T. recently met with the MACC employee union (Teamsters) to bargain the impact of the remote work policy. The meeting went well and we came to an agreement.

**FINANCIAL REPORT**: The Financial Services Manager, Christal White, provided updates to the financial report.

Emergency Communication Sales and Use Tax: The April 2025 distribution was \$300,399.65. The year to date is \$1,317,842.27.

Cash balances: All of the ending account balances were provided as of March 2025.

Income Statements: The Income Statements were reviewed for March 2025.

The User Fee Income Statement was reviewed, and the result was 23.46% of the budget was spent and 25% of the year has elapsed.

The E911 Income Statement was reviewed, and the result was 21.51% of the budget was spent.

The Sales Tax budget is spent at 21.05%.

We will amend the budget next month for the added expense of the extra staffing.

I have decided to extend my retirement date to August 31<sup>st</sup> so I can be here for the 2026 budget season.

May 8th, 2025

## MULTI AGENCY COMMUNICATIONS CENTER

### BOARD OF DIRECTORS MEETING

**TECHNICAL REPORT:** The Technical Services Manager, Gerrit Klein, reviewed the Technical Services Report.

Radio Site Maintenance: MacDonald Miller has completed the Spring 2025 PM Cycle for site HVAC systems. I am waiting on the last of the reports and there have been no serious issues found.

Communications Northwest was on site during the week of April 28th doing radio system maintenance. They brought an Aviat Microwave Expert with them and resolved all serious microwave issues. The P25 technician worked at the Quincy and Beezley sites and found multiple channels offline that have not been reporting back to the core. There were multiple repairs and replacement parts that were installed in the past by another vendor and the licenses were never installed on the equipment. Tait and Communications Northwest are working to resolve this issue. They are looking at the alarming and reporting system as well – getting them tuned and reporting properly.

Communications Northwest also evaluated the state of our Network Time Server clocks at the radio sites. They are very old and unreliable, and each clock has been repaired multiple times. We have selected a new vendor, SEL, who has been vetted and approved by Tait and Communications Northwest. We plan on purchasing two units for a radio site to test and prove. Planning on replacing all clocks on the network in 2026 as a project. Communications Northwest thus far has been a terrific partner and is really working hard to get us back to 100%.

LTE Convergence Radio Project: Phase two work is in progress. Ten SD7's have been deployed to the Ephrata Police Department and one with BLM Law Enforcement and are presently being evaluated. I have 9 additional devices ready for deployment, but we are holding off until I get more feedback from EPD/BLM regarding field use. MACC has received requests for SD7 devices from Columbia EMS, GCFD 8, GCFD 13 and Grant Co. Jail. To keep up with demand, MACC has ordered an additional 250 devices 90 of which have arrived and are staged up.

MACC and MLPD have received Nextivity MegaFi II devices from FirstNet for testing.

MACC has completed drive testing with the CradlePoint devices and is evaluating data. It did not perform as well as Dejero device.

There are rumors of a new portable/mobile platform that will be able to process P25 traffic, VHF traffic and LTE (Voice) traffic. Nothing formal has been released yet but the pricing is speculated to be equivalent to a TP9600 / TM9400. We are also investigating other LTE options from Tait

365Labs Project: 365Labs latest CAD release has been stable with very few reports of software failure. Ephrata PD has reported some issues within the evidence module that are being actively worked on. The new GIS

May 8th, 2025

## MULTI AGENCY COMMUNICATIONS CENTER

### BOARD OF DIRECTORS MEETING

environment has been launched and is being evaluated. I highly recommend getting your team using the software and making training a priority.

Enhanced AVL: MACC has deployed the Enhanced AVL units with the Ephrata Police Department, BLM, Quincy Police Department and Columbia EMS. We are now receiving data on the 365Labs CAD Map.

Radio Network: The radio network firewall is extremely old and needs to be replaced. It is having memory failures and signs of multiple brute force cyber-attacks. MACC will be working with CompuNet to replace the existing firewall. We discussed having our new Palo's manage the radio network but want to maintain the "air gap" between the networks. It is a little more management, but keeps the networks physically separated for security. There is a resolution in New Business for the Boards approval.

Multi Factor Authentication (MFA): As of October 2024, WSP changed regulations requiring MFA for all communications centers that have access to Criminal Justice Information. This project is still in progress with CompuNet.

GIS Work: ComTech has changed reporting requirements for GIS in 911. This created 700+ critical errors for us to resolve. As of April 30th, all critical errors were resolved.

365Labs GIS database has some additional requirements regarding apartments, buildings & trailers. We are in the process of restructuring the GIS data in order to give the end user a better, and easier time locating apartments, buildings & trailers. There are thousands of edits required. There are also new housing developments in progress that will require drone missions for up-to-date map imagery.

2026 Project Planning: We are currently working on the 2026 Budget project lists.

**PERSONNEL COMMITTEE:** No Meeting-Nothing to Report.

**EXECUTIVE COMMITTEE:** No Meeting-Nothing to Report.

**FINANCE COMMITTEE:** No Meeting-Nothing to Report.

**Law TAC:** Meeting May 15<sup>th</sup>, 2025

**Fire/EMS TAC:** Meeting May 15<sup>th</sup>, 2025

### **UNFINISHED BUSINESS:**

1.

May 8th, 2025

## MULTI AGENCY COMMUNICATIONS CENTER

### BOARD OF DIRECTORS MEETING

#### **NEW BUSINESS:**

1. Resolution 03-2025 Purchase, Installation, and Setup of Radio Network Firewall-discussed in the Technical Services Managers Report.  
**Motion made and seconded to approve Resolution 03-2025 Approving the Purchase, Installation and Setup of the Radio Network Firewall.**  
**m/s (Fish/Sands). Motion approved.**
2. Resolution 04-2025 Purchase of a Five-Year GlobalProtect Subscription for Existing Palo Alto Firewalls-discussed in the Technical Services Manager Report.  
**Motion made and seconded to approve Resolution 04-2025 Approving the Purchase of a Five-Year GlobalProtect Subscription for Existing Palo Alto Firewalls.**  
**m/s (Sands/Kriete). Motion approved.**
3. Resolution 05-2025 Purchase of SEL-2488 Satellite-Synchronized Network Clocks to Replace Outdated NTP Clock Infrastructure- discussed in the Technical Services Managers Report.  
**Motion made and seconded to approve Resolution 04-2025 Approving the Purchase of SEL-2488 Satellite-Synchronized Network Clocks to Replace Outdated NTP Clock Infrastructure.**  
**m/s (Sands/Kriete). Motion approved.**

#### **TABLED:**

1. RFP-VHF Paging System Upgrade Project- Tabled

#### **POLICIES:**

- 1.

Agenda items for June 12th, 2025, Board Meeting:

1. Phase 3 LTE Project
2. 365 Labs Training

**Motion made and seconded to adjourn the board meeting. m/s (Fish/Kriete) The meeting adjourned at 10:14 hours.**

Christal White, Financial Services Manager

May 8th, 2025