

MULTI AGENCY COMMUNICATIONS CENTER

BOARD OF DIRECTORS MEETING

June 13th, 2025

The Multi Agency Communications Center (MACC) Board of Directors met June 13th, 2025. Chairman, Jeremy Burns called the meeting to order at 1400.

Board Members present were:

Ryan Fish	EMS Emergency Medical Council-Phoned In
Jeremy Burns	Grant County Fire Chiefs and Commissioners-Phoned In
Ric Char	Grant County Sheriff's Office-Phoned In
Rob Jones	Grant County Board of Commissioners – Phoned In

Others present were:

Erik Koch	Ephrata Police Department-Phoned In
Sean Killian	Grant County Fire District #5-Phoned In
D.T. Donaldson	MACC
Christal White	MACC
Gerrit Klein	MACC
Darci Homesley	MACC

PUBLIC COMMENTS: None

CONSENT AGENDA: Motion was made and seconded to accept the Consent Agenda. m/s (Fish/Jones).
Consent Agenda approved.

MACC Board REPORTS:

ACTIVITY REPORT: The Director, D.T. Donaldson, reviewed the Director's Activity Report.

Staffing: We currently have three employees training to become Dispatchers.

CAD Project: The current focus is on updates to Records Management System. Most of the other Apps are in a near-ready state. We hope to be ready to begin formal training by the end of this month or early next month.

Remote Work: We successfully tested remote work from a contractor facility in Colorado, last month. We hope to use the service to assist with dispatch workloads on weekends during the summer. We have a remote kit put together and have tested it from a residence in Grant County. A MACC dispatcher is moving to South

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Carolina; we plan to send equipment to her so she can continue to work remotely. D.T. shared that we have two resolutions relating to remote work that we will be bringing to the Board later in new business.

Non-Emergency Line: MACC911 put out a press release for the one-year anniversary of AVA, the non-emergency AI call-handling system. In its first year the system handled over 70,000 calls.

LTE Project: Our vendor, IP Access, is coordinating with GCSO's vehicle upfitters to install equipment in two patrol vehicles. Our goal is to provide anywhere connectivity. Our preliminary test results from last year were very promising.

FINANCIAL REPORT: The Financial Services Manager, Christal White, provided updates to the financial report.

Emergency Communication Sales and Use Tax: The May 2025 distribution was \$362,248.70. The year to date is \$1,680,090.97.

Cash balances: All of the ending account balances were provided as of April 2025.

Income Statements: The Income Statements were reviewed for April 2025.

The User Fee Income Statement was reviewed, and the result was 30.87% of the budget was spent and 34% of the year has elapsed.

The E911 Income Statement was reviewed, and the result was 26.88% of the budget was spent.

The Sales Tax budget is spent at 23.68%.

We have a resolution in the packet today to amend the budget mainly for the added expense of the extra staffing.

TECHNICAL REPORT: The Technical Services Manager, Gerrit Klein, reviewed the Technical Services Report.

Radio Site Maintenance: MacDonald Miller has completed the Spring 2025 PM Cycle for site HVAC systems and no issues were found. They will also be replacing the 20-year-old HVAC units at the Moses Lake radio site as a budgeted project.

Communications Northwest was on site during the week of May 26th doing microwave radio system maintenance. They feel the system is getting old and we should start planning on replacing it. They recommend we stay with the vendor we are with and that we should have enough spare parts to keep things in a good state through 2026. We plan on a microwave replacement project in 2027 or 2028.

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We did have multiple reciter problems at the Quincy site. The SEL GPS clocks have arrived and are awaiting installation at the Moses Lake site.

American Power Systems (APS) came up for a site visit. They are working on a proposal to do a PM on all radio site DC Power Systems. We were notified that our DC Power System at all radio sites was at end of life and no longer in production. APS has purchased spare parts that are no longer manufactured. MACC ordered 10 spare rectifiers and 5 controllers from them.

Once the PM cycle is completed and we have a health report on the system, we may have to consider replacing our DC Power system at all radio sites. The approximate cost of this will be \$50,000 to \$70,000 per site.

LTE Convergence Radio Project: Phase two work is in progress. There are (47) SD7's in the field and being actively used. Grant County Corrections has requested units for every corrections deputy and Fire/EMS agencies have been requesting these communications devices as well. Mid-Columbia Basin Strike Team (fire) is requesting a rapid deployment kit.

We have received mixed reviews on the SD7's, but so far only one law agency does not want to use them. The other law agencies like the devices but really would like the agencies to have the ability to scan, which we expect to come with the Quarter 3 enhancement from ESChat. EMS likes the ability to communicate when out of Grant County. Utilizing the MACC portable Satellite / Dejero solution should provide LTE communications from anywhere. Testing is anticipated for the next few weeks utilizing REX/CBR5 nodes to expand wi-fi coverage in areas with no LTE. We have identified differences due to the new technology LTE is not LMR, and "cultural changes" will need to take place over time. Further enhancements with ESChat and Siyata are also taking place. We are in a good position to guide that development as long as we have people using the technology.

My recommendation is that we continue to deploy SD7's to all who want them. Feedback will be received and disseminated to all three of our partner vendors.

Cloud Native Radio Consoles: Tait Communications has disclosed that they cannot meet our needs for a cloud native, or cloud-based radio console. MACC is moving forward with Intertalk to fit our operational needs, which include remote dispatching and instant disaster recovery options.

CAD System 365Labs Project: 365Labs continues to publish new releases. The new GIS environment has been proven and is working very well. We highly recommend getting your teams working in the software and making training a priority.

Enhanced AVL: MACC has deployed the enhanced AVL units with the Ephrata Police Department, BLM, Quincy Police Department and Columbia EMS. We are receiving data that is now on the CAD Map but not seeing the law enforcement data due to units not being "in service" in the 365Labs environment, so it has been difficult

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to evaluate. The back-end evaluation is good and provides good data. Presently, Columbia EMS is providing us great user end data.

Radio Network Firewall: Our New Palo Alto Firewall is on site and is being configured. We are working through some certificate issues on the radio network, but should have that taken care of and be deploying the new firewall soon.

MFA Requirements: In October 2024, WSP changed regulations requiring MFA for all communications centers that have access to CJI. A project proposal has been received by CompuNet and a resolution has been prepared for evaluation and execution, we expect to deploy it in July.

GIS Work: During the month of May we've added multiple trailer parks and apartment complexes. There are lots of new developments which means there is lots of work to do. We are preliminary testing satellite imagery.

2026 Project Planning: MACC IT is preparing project lists and outlines for 2026 for the June Budget Meeting.

PERSONNEL COMMITTEE: No Meeting-Nothing to Report.

EXECUTIVE COMMITTEE: No Meeting-Nothing to Report.

FINANCE COMMITTEE: No Meeting-Nothing to Report.

Law TAC: No Meeting

Fire/EMS TAC: Special Meeting May 15th, 2025 – Nothing to add.

UNFINISHED BUSINESS:

1.

NEW BUSINESS:

1. **Resolution 07-2025** To Amend the 2025 Budget. It is necessary to increase 12 expenditure line items due to Overtime, Benefits & Payroll Taxes associated with working and monitoring two different CAD's, Professional Service/Contracts, Communications, Leases & Maintenance needs that have arisen since the 2025 Budget was completed.

Motion made and seconded to approve Resolution 07-2025, Approving to Amend the 2025 Budget. m/s (Fish/Jones). Motion approved.

2. **Resolution 08-2025** To Authorize Purchase of Biometric Multi-Factor Authentication Equipment, Services, and Accessory Hardware to Support CJIS Compliance.

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Motion made and seconded to approve Resolution 07-2025 approving the purchase of what is needed to ensure continued lawful access to CJI and Secure System Operations. m/s (Jones/Fish). Motion approved.

3. **Resolution 09-2025** To Authorize Purchase Additional Remote Work Kits and Additional Carbyne Apex Licenses.

Motion made and seconded to approve Resolution 08-2025 approving the Purchase of Four Additional Remote Work Kits and the Licenses necessary for Remote Dispatch and Continuity of Operations. m/s (Fish/Jones). Motion approved.

4. **Resolution 10-2025** To Authorize Purchase of Sole Source Cloud-Native Radio Console Equipment, Services, and Licensing to Support Remote and Overflow Dispatch Operations.
Motion made and seconded to approve Resolution 10-2025 approving the purchase of Cloud-Native Radio Console Equipment and Licenses. m/s (Fish/Jones) Motion Approved.

TABLED:

1. RFP-VHF Paging System Upgrade Project- Tabled

POLICIES:

- 1.

Agenda items for June 12th, 2025, Board Meeting:

1. Phase 3 LTE Project
2. 365 Labs Training
3. Flock Cameras for MACC 911 Location

Motion made and seconded to adjourn the board meeting. m/s (Jones/Fish) The meeting adjourned at 14:30 hours.

Christal White, Financial Services Manager