

MULTI AGENCY COMMUNICATIONS CENTER

BOARD OF DIRECTORS MEETING

August 14th, 2025

The Multi Agency Communications Center (MACC) Board of Directors met August 14th, 2025. Chairman, Jeremy Burns called the meeting to order at 9:01 am.

Board Members present were:

Ryan Fish	EMS Emergency Medical Council
Jeremy Burns	Grant County Fire Chiefs and Commissioners
Joey Kriete	Grant County Sheriff's Office – Phoned In
Kristine Shuler	Grant County Cities and Towns
Dave Sands	Largest City or Town – City of Moses Lake

Others present were:

Eric Linn	Royal City Fire Department
Troy Froewiss	Ephrata Police Department
D.T. Donaldson	MACC
Christal White	MACC
Gerrit Klein	MACC
Darci Homesley	MACC
Charli Dittmann	MACC

PUBLIC COMMENTS: None

CONSENT AGENDA: Motion was made and seconded to accept the Consent Agenda. m/s (Fish/Kriete).
Consent Agenda approved.

MACC Board REPORTS:

ACTIVITY REPORT: The Director, D.T. Donaldson, reviewed the Director's Activity Report.

D.T. recognized the passing of Moses Lake Police Department's previous Chief, Kevin Fuhr, and his contribution to the MACC Board over the years.

Staffing Update: Both of our current trainees are now certified as Fire Dispatchers and continuing training for full certification. We have Dispatch Interviews scheduled for August 27th and at this time we have three candidates. We anticipate the start date to be early October. Christal, the Financial Services Manager, will be retiring at the end of the month.

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CAD Project: We have full-scale testing scheduled for later this month. 365Labs has made hundreds of software changes over the past few months based on collective feedback from public safety agencies in Grant County. That is an unprecedented level of responsiveness and speed for a CAD vendor.

Requests for MACC Services Outside of Grant County: We are continuing discussions with Ritzville Police Department. Another police agency from outside Grant County has inquired about MACC services.

MACC Vision: For my July 2025 report to the Board, I provided a vision statement for MACC for the next five years. I also included statements on CAD and staffing. This report contains a statement on Seven Structural Failures of the traditional dispatcher role. I won't read the document here, but I encourage the Board to review it.

FINANCIAL REPORT: The Financial Services Manager, Darci Homesley, provided updates to the financial report.

Emergency Communication Sales and Use Tax: The July 2025 distribution was \$394,981.64. The year to date is \$2,408,074.88.

Cash balances: All of the ending account balances were provided as of June 2025.

Income Statements: The Income Statements were reviewed for June 2025.

The User Fee Income Statement was reviewed, and the result was 43.5% of the budget was spent and 50% of the year has elapsed. No lines are overspent.

The E911 Income Statement was reviewed, and the result was 36.43% of the budget was spent.

The Sales Tax budget is spent at 38%.

TECHNICAL REPORT: The Technical Services Manager, Gerrit Klein, reviewed the Technical Services Report.

Radio Site Maintenance: We are waiting on project details and dates from MacDonald Miller for the Moses Lake Site HVAC replacement project. Communications Northwest was on site July 23, 2025, working on the P25 broadcast zones. When Zone 1 gets a reciter license and it will be operating at 100%. The issue at Wilson Creek still needs addressing as it is affecting Zone 2. The Coulee City microwave is in poor condition and needs some work. The dish is out of alignment with Grand Coulee. The Beverly microwave is also having issues now, as one dish appears to be destroyed due to weather and time. Both microwaves require a tower crew to be repaired. The new SEL GPS Clocks are now running on the Moses Lake radio site. The clocks have been performing well so far. There is a firmware update that will make the SAS device obsolete and able to be removed, we are expecting it in the winter of 2025. Based upon current performance, I recommend we move

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forward with an early 2026 GPS clock replacement project. This will be approximately \$225,000 project. We still have some time to finalize this decision as the clock has only been running for a little over 3 weeks. Finally, approximately 25 boxes of damaged P25 and VHF radio components have been shipped to Tait for repair. Most of the equipment was manufactured in 2012 and is out of warranty.

LTE Convergence Radio Project: Phase Two work is still in progress. There are approximately 150 SD7's in the field with most being actively used. We had a Bluetooth microphone problem, but it has been resolved. Siyata has advised me that they have a new radio product in testing that is LTE and LMR compatible, they are looking at a winter 2025 release date. MACC has started discussions with JVC Kenwood and EF Johnson regarding a new portable radio platform. Kenwood has agreed to provide 4 test radios that will converge P25 and the LTE system and activate automated voting of channels. Presently the platform is wi-fi/broadband only and does not have SIM cards. Kenwood has also offered to train MACC personnel in their modern programming platform. This does not apply to any Kenwood radios that are presently on the system, only the new generation of radios. Provided this is successful and Communications Northwest can certify the platform on our system, MACC may be willing to offer another platform option on the P25 system. Phase three is in progress. MACC has purchased two Dejero Vehicle kits, they are being installed in Sheriff's office vehicles, not sure yet when they will be deployed.

Intertalk Enlite Radio Console Project: This project is progressing at a good pace. The environment is set up and is being logged into. Audio is also being received and transmitted in the new environment. MACC supervisors and Enlite are presently configuring the user interface for maximum efficiency. After the console is configured, we will start work on audio aggregation from radio and phone into one headset. The next steps are to purchase the CSSI connection between Tait and Intertalk for greater interaction into the P25 side of the radio system. We have a resolution pending for this purchase, to be addressed later in the meeting. This was planned on being a 2026 project, but the quote came in under what we had anticipated and can be accommodated this year.

CAD System

365Labs Project: 365Labs continues to release updates. Teams should prioritize software training, as we expect a go-live in late summer or early fall. MACC supervisors are offering training sessions. Dave Sands clarified that he expects a functional product before general training begins.

iSpyFire Issued: During the week of August 5th, our Fire/EMS users experienced some issues with iSpyFire. MACC was quick to respond. Calls were paging hundreds of times, and since there is no 24/7 support with iSpyFire, we e-mailed them. MACC has no ability to resolve some of these issues, but iSpyFire was able to identify the problem on their server and quickly resolved it. MACC is actively encouraging all users at this point to enroll with 365Labs, Vigil App to resolve this in the future. MACC is researching other vendors to provide P25 Tone/Voice paging and station alerting.

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Technical Services Generally

Monday morning, we were made aware of a ransomware attack on a common network. MACC had no direct exposure, but we are updating the security policy as a result of the attack.

Radio Network Firewall: The project is 90% complete.

Digital Persona MFA: We have installed Digital Persona throughout our working environment. It is currently configured to utilize facial recognition plus one other form of identification. We have PIN, password, keycard hardware installation in progress. Once the hardware is completely installed, we will be fully MFA compliant within the dispatch center. Next step will be to require MFA on the VPN connection; we already have a deployment plan with CompuNet. We were hoping to hold off until we are no longer using Spillman and in 365Labs fully, so we don't affect all the users who VPN to MACC.

GIS Work: MACC received several hundred new addresses from Grant County in July. All have been added/updated in the geodatabase. The City of Moses Lake has also been submitting many new addresses that need updating in our geodatabase. We are presently working to append all relevant Adams County data into our geodatabase, too. Roadway Centerline is in and will require some minor tweaking and normalization to our data. Site structure address points are being worked on presently as well. We are working on generating a response zone for the Washington State Patrol along the state highways. When we get highway calls, it will zone as a WSP call, not a GCSO call. This is a manual process and is also giving us the opportunity to split our roadways apart a little bit more for enhanced accuracy. For example, the ability to close a westbound lane, while leaving an eastbound lane open in CAD for routing. The WSP zone is being developed according to state law with the 50-foot right-of-way from the centerline of the roadway.

US Bureau of Reclamation (USBOR) Grand Coulee Radio Use MOU: Currently, MACC has an MOU with USBOR Grand Coulee effective until 2028 (signed in 2024). USBOR has recently reviewed the MOU and requested re-negotiation. MACC hosted USBOR to hear their requests. USBOR wanted access to Fire 1, 2 and 3 as well as area TAC channels and Learn 800 channels which they have now. USBOR was unwilling to come onboard as a paying user agency MACC agreed to give access to USBOR to the interoperability channel Fire 3 (and maintained the area Tac frequencies), under certain conditions. USBOR was given an amendment to the MOU, and we have not yet received a signed copy back from them. At this time, we are still operating under the MOU signed in 2024. Since the MOU has been signed in 2024, there have been multiple unauthorized transmissions on our Fire 1 and Fire 2 channels. This has been addressed with USBOR leadership.

2026 Project Planning: Multiple 2026 IT projects are going to be proposed to the board for approval. P25 Fire/EMS paging and pagers (quote pending), LTE Phase 3 project deployment (still planning), dispatch PC replacement (build and quote pending), Additional Cloud Radio Console Licenses (pending testing), two HVAC replacements at the radio sites (approx. \$100K), possible DC powerplant replacement at radio sites (PM pending, by \$70K per site), and Drone Responder (still planning, but may get pushed to 2027). At this rate, 2026 will be just as busy as 2025. Christal responded stating that the 2026 Budget is being presented today, so any pricing discrepancy will have to be handled with a budget amendment.

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PERSONNEL COMMITTEE: No Meeting-Nothing to Report.

EXECUTIVE COMMITTEE: No Meeting-Nothing to Report.

FINANCE COMMITTEE: The group, minus Rob Jones, met after the July meeting and reviewed the preliminary 2026 MACC Budget.

Law TAC:

Fire/EMS TAC:

UNFINISHED BUSINESS:

1.

NEW BUSINESS:

1. Christal presented an overview of the 2026 Budget, stating that the total MACC911 Budget for next year is \$8,558,644.03. It is up .41% from the 2025 budget and the comparison budgets are in your packets.

The Revenue breakdown is:

User Fees=\$2,132,396.28

E911= \$1,060,085.00

Sales Tax \$3,700,000.00

Reserves \$1,666,162.75

No Cad Fee for 2026

Expenditures:

User Fees= \$2,722,396.28

E911 =\$1,060,085.00

Sales Tax= \$ 4,776,162.75 Maintenance=\$1,459,830.00

Salaries are budgeted up 3.5%

The Capital Equipment & Projects: \$962,500.00

Office Furniture-Chairs	\$ 3,500.00
Computer Equipment/Software/Switches/Reciters	\$150,000.00
VOIP Admin Lines	\$10,000.00
Compunet-Physical Security Upgrades	\$110,000.00
Dispatch Remote Kits-4 x \$16,000	\$64,000.00
Digital Pagers-Fire Agencies	\$210,000.00
SEL Site Clocks	\$225,000.00
Dispatch PCS (8 EACH)	\$40,000.00
Flock Cameras	\$20,000.00
Replace Site HVAC-Units-2	\$110,000.00
<u>CRD -Trailer, Battery Power, Solar Panels, Generator</u>	<u>\$20,000.00</u>

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Equipment Reserve & Replacement Fund	\$ 200,000.00
Bond Payments	\$1,015,000.00

Take a look and review the budget between now and the next Board meeting. If you have questions, you have a month to ask them and then we will come back to next month's meeting to approve the budget.

2. Resolution #11-2025: This resolution is presented to authorize the purchase of a CSSI connection for Intertalk Enlite cloud console integration via HGAC Cooperative Purchasing. This will allow MACC to dispatch remotely versus only being capable of remote call taking. MACC received an updated quote from TAIT on August 14, 2025, in the amount of \$18,843.34, using HGAC.

TABLED:

1. RFP-VHF Paging System Upgrade Project- Tabled

POLICIES:

- 1.

Motion made and seconded to adjourn the board meeting. m/s (Sands/Fish) The meeting adjourned at 9:55am.

Christal White, Financial Services Manager