

## MULTI AGENCY COMMUNICATIONS CENTER

### BOARD OF DIRECTORS MEETING

November 13<sup>th</sup>, 2025

The Multi Agency Communications Center (MACC) Board of Directors met November 13<sup>th</sup>, 2025. Chairman Jeremy Burns called the meeting to order at 1:30 pm.

Board Members present were:

Ryan Fish	EMS Emergency Medical Council
Jeremy Burns	Grant County Fire Chiefs & Commissioners
Joey Kriete	Grant County Sheriff's Office
Dave Sands	Largest City or Town-City of Moses Lake
Rob Jones	Grant County Commissioners

Other's present were:

Branham, Nick	RACOM
Conger, Alexis	MACC 911
Dittmann, Charli	MACC 911
Donaldson, D.T.	MACC 911
Durfee, David	Grant County Fire District #3
Fitchner, Tamara	RACOM
Froewiss, Troy	Ephrata Police Department
Gann, Jeff	Warden Police Department
Goldsmith, Tyler	MACC 911
Green, Ryan	Quincy Police Department
Hansen, Jennifer	Ephrata Police Department
Holle, David	Moses Lake Fire Department
Homesley, Darci	MACC 911
Jensen, Dakota	Grant County Sheriff's Office
Klein, Gerrit	MACC 911
Koch, Erik	Ephrata Police Department
Lafferty, Chris	Grant County Sheriff's Office
Linn, Eric	Royal Slope Fire Department
Lovrovich, Jessica	MACC 911
McDonald, Jason	Grant County Sheriff's Office
Morfin, Nikolas	MACC 911
Mylonas, Nancy	MACC 911
Perillo, Art	Moses Lake Fire Department
Pitt, Jennifer	MACC 911
Rowland, Justin	Grant County Sheriff's Office

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Scott, Amanda  
Stokoe, Helen

MACC 911  
MACC 911

**PUBLIC COMMENTS:** Comments were made by Ryan Green, Chris Lafferty, Amanda Scott, Eric Linn, Helen Stokoe, Nancy Mylonas, Justin Rowland, and Jason McDonald.

After public comments, Board Chair, Jeremy Burns, said that he will head up a Focus Group to review the 365Labs CAD conversion. He will invite people from the GCSO, MLPD, Quincy PD, Coulee Dam PD, and Ephrata PD and report back to the MACC Board in the December meeting.

**CONSENT AGENDA:** Motion was made and seconded to accept the Consent Agenda. m/s (Fish/Sands.) Consent Agenda approved.

#### **MACC Board REPORTS:**

**ACTIVITY REPORT:** The Director, D.T. Donaldson, reviewed the Director's Activity Report.

Staffing Update: Three employees are in dispatcher training; two DOD staff are training for dispatch duties.

Professional Services Agreement for Financial Services Support: We have an agreement with Christal White through May of 2026.

Washington APCO-NENA: D.T. is now the president of the Washington Chapter of APCO-NENA. Director Donaldson will attend APCO-NENA events and possibly present at the June 2026 national conference.

#### CAD Project:

**Executive Summary** - MACC's migration to 365Labs shifts CAD from software to cloud-native infrastructure. System achieving initial stability requires daily operational use from partner agencies.

**Background on System Readiness** - Fire/EMS and the jail have used 365Labs successfully for ten months. Large agencies nationwide have deployed the system on a much larger scale.

**Infrastructure Considerations** - Modern CAD/RMS platforms function as critical infrastructure, evolving through real operational use.

**Stabilization Requirements** - Stabilization occurs over multiple sprint cycles and depends on broad user engagement.

**Legacy Flex Comparison** - Flex is stable but outdated and unable to support modern needs such as integrated AI and remote operations. The Flex server is no longer supported and Flex software is multiple versions behind.

**Board Responsibilities** - The Board must support agency participation and manage CAD as essential county infrastructure.

**FINANCIAL REPORT:** The Financial Services Manager, Darci Homesley, provided updates to the financial report.

Emergency Communication Sales and Use Tax: The October 2025 distribution was \$403,958.57. The year to date is \$3,593,069.47.

Cash balances: All the ending account balances were provided as of September 2025.

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Income Statements: The Income Statements were reviewed for September 2025.

The User Fee Income Statement was reviewed, and the result was 65.77% of the budget was spent and 75% of the year has elapsed.

The E911 Income Statement was reviewed, and the result was 63.56% of the budget was spent.

The Sales Tax budget is spent at 49.61% with multiple line items overspent.

**TECHNICAL REPORT:** The Technical Services Manager, Gerrit Klein, reviewed the Technical Services Report.

Radio System: VHF paging degradation occurred; temporary fix applied; system is end-of-life. P25 Paging anticipated January 2026.

P25 Paging & Connectivity: 615 pagers requested; updated quotes pending. **See Board Resolution 18-2025.** Fire Districts have requested a total of 56 Dejero/HPUE devices (one agency has not responded) 29 units will have satellites for expanded network availability. **See Board Resolution 17-2025**

LTE Gateway Installation: New Dejero gateway installed to enhance network redundancy.

Site Maintenance: Maintenance completed at multiple sites; HVAC work ongoing.

CAD System Progress: Ephrata and Coulee Dam PD remain live. Progress is great, but we are encouraging increased live use to fully exercise the system and surface edge cases. **We cannot advance further without additional sustained participation.**

ESO Interface Success: Real-time ESO integration successful with Ephrata Fire.

365Vigil Fire Alerting: Enhancements deployed; Moses Lake Fire preparing for AVL dispatch modernization.

Flex Legacy Risks: Hardware faults continue; significant risk of non-recoverable failure. Mapping is no longer functional.

Additional Technical Initiatives: Azure AD migration; **See Board Resolution 15-2025**, HID facial recognition improvements, AVA chatbot expansion, and HVAC project for the supervisor's office; **See Board Resolution 16-2025.**

**PERSONNEL COMMITTEE:** No Meeting-Nothing to Report.

**EXECUTIVE COMMITTEE:** No Meeting-Nothing to Report.

**FINANCE COMMITTEE:** No Meeting-Nothing to Report.

**Law TAC:** Meeting November 20<sup>th</sup>, 2025.

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**Fire/EMS TAC:** Meeting November 20<sup>th</sup>, 2025.

#### **UNFINISHED BUSINESS:**

#### **NEW BUSINESS:**

1. **Resolution 15-2025** – To authorize MACC's migration to the Azure network. **m/s (Sands/Kriete)**  
The motion was approved.
2. **Resolution 16-2025** – To authorize the purchase of an HVAC upgrade for the supervisor office. The heating system has never been regulated in that office. MacDonald Miller has been awarded the contract with the passing of this resolution. **m/s (Kriete/Fish)** The motion was approved.
3. **Resolution 17-2025** – To authorize the purchase of LTE and satellite connectivity for select public safety vehicles. This is the first phase of the project. **m/s (Sands/Kriete)** The motion was approved.
4. **Resolution 18-2025** – To authorize the purchase of P25 pagers and the associated programming. The original number estimated we would need was 250. The actual count from fire partners came in at 615, hence there are (3) resolutions 18-2025.01(615 each), 18-2025.02(450 each), 18-2025.03(250 each), with different pricing for the different number of units. After discussion, it was decided that this Resolution would be tabled until the 12/2025 board meeting. They will finalize the number of pagers needed at the 11/20/2025 Fire TAC meeting.

#### **TABLED:**

1. RFP-VHF Paging System Upgrade Project: Tabled
2. Resolution 18.2025.01, 18.2025.02, 18.2025.03: Tabled until after the next fire TAC meeting.

#### **POLICIES:**

##### **Agenda items for December 11th, 2025, Board Meeting:**

1. Update from 365Labs Focus Group

**Motion made and seconded to adjourn the board meeting. m/s (Fish/Kriete.) The meeting adjourned at 15:06 hours.**

Darci Homesley, Financial Services Manager

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