

MULTI AGENCY COMMUNICATIONS CENTER BOARD OF DIRECTORS MEETING

January 8, 2026

The Multi Agency Communications Center (MACC) Board of Directors met January 8, 2026.
Chairman Jeremy Burns called the meeting to order at 9:01am

Board Members present were:

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| Jeremy Burns | Grant County Fire Chiefs & Commissioners |
| Joey Kriete | Grant County Sheriff's Office |
| Kristine Shuler | Grant County Cities and Towns |
| Dave Sands | Largest City or Town – City of Moses Lake |
| Ryan Fish | EMS Emergency Medical Council |
| Rob Jones | Grant County Board of Commissioners |

Other's present were:

| | |
|----------------|-------------------------------|
| David Durfee | Grant County Fire District #3 |
| Jeff Gann | Warden Police Department |
| Jim Stucky | Grant County Fire District 13 |
| D.T. Donaldson | MACC |
| Gerrit Klein | MACC |
| Darci Homesley | MACC |

Public Comments: None

Elect Board Chairman & Vice Chairman: It was motioned that Jeremy Burns continue as Chairman and Sheriff Kriete continue as Vice-Chairman. **m/s (Fish/Shuler)** Motion was approved unanimously.

Board Committee and Membership Review: The Board discussed bylaw requirements related to committee representation and jurisdiction limits. A request from the law enforcement roundtable to appoint a representative to the Personnel Committee was reviewed. It was noted that Eric Koch is ineligible to serve as a primary board member due to bylaw restrictions but may qualify as an alternate. The matter will be discussed further at the upcoming law enforcement roundtable meeting.

Consent Agenda: A motion was made and seconded to accept the Consent Agenda. **m/s (Sands/Kriete)** Consent Agenda approved.

MACC Board Reports:

DIRECTOR ACTIVITY REPORT

Director D.T. Donaldson reviewed the Director's Activity Report.

Staffing: The dispatch center reported near-full staffing, with three trainees progressing well and one already certified for call taking. Upon certification of all trainees, staffing will reach 21 of 22 positions.

365 Labs Consulting: Windborn Consulting is conducting an independent operational assessment and will be on-site next week. The final report is expected by January 30 for review prior to the February board meeting.

2026 Focus Areas: Leadership presented a guiding vision emphasizing the use of technology, artificial intelligence, and collaboration to increase efficiency and value for user agencies. The goal is to eliminate unnecessary tasks and enhance service delivery.

Key initiatives include Dispatch on Demand, LTE deployment, leadership development, and increased use of automation. Improved staffing levels are expected to provide supervisors with more time for accountability and agency support.

FINANCIAL REPORT

The Financial Services Manager, Darci Homesley, provided updates to the financial report.

Emergency Communication Sales and Use Tax: The December 2025 distribution was \$361,816.84 bringing the year to date is \$4,338,288.16.

Cash balances: All the ending account balances were provided as of November 2025.

Income Statements: The Income Statements were reviewed for November 2025.

The User Fee Income Statement was reviewed, and the result was 80.01% of the budget was spent and 92% of the year has elapsed.

The E911 Income Statement was reviewed, and the result was 72.67% of the budget was spent. The Sales Tax budget is spent at 59.97% with a couple of line items overspent.

TECHNICAL SERVICES REPORT

The Technical Services Manager, Gerrit Klein, reviewed the Technical Services Report.

P25 Paging Project: The P25 paging project is underway, the purchase order has been approved. Communications Northwest has begun staffing the project, with pager programming and system reconfiguration forthcoming.

Microwave Network Modernization: The timeline for the critical microwave network modernization project may be accelerated from 2027 due to system vulnerabilities and recent failures. The project is intended to replace the aging mission-critical backbone that supports the radio system and data transport, aligning with long-term reliability and redundancy strategies. The 2025 quote for the project was \$2.7 million, largely using NASPO for pricing. Communications Northwest strongly recommends expediting the project due to significant concerns with the current system. Gerrit will obtain a second opinion on project urgency and also vet the project through policy and legal counsel prior to any resolution.

CAD System (365Labs Software Suite): A consultant has been hired for the 365 Labs software project and work is in progress. The interface integration with 365 Labs is under final evaluation with Grant County Fire Dist. 3 to ensure multi-station paging times are recorded accurately in the ESO.

Technical Services Generally: M365 Identity and Endpoint Migration continues with CompuNet following minor scheduling delays. Network phone disruptions were traced to a third-party AWS-connected network. Carbyne will coordinate with the third-party vendor to implement a permanent solution.

The Board discussed the possibility of MACC 911 assuming dispatch responsibilities for the City of Ritzville in early 2026, contingent upon external negotiations and board approval.

The Supervisor's Office HVAC project is nearing completion pending final programming. Payment to McDonnell Miller has been issued but is being held until all work is fully completed.

The Board reviewed challenges related to outdated GIS imagery and potential impacts if the State terminates its satellite imagery contract. Higher-resolution imagery may be required to maintain mapping accuracy.

Preliminary planning for a DFR (Drone as a First Responder) program targeted for 2027 was discussed. Preparation activities are expected to begin in 2026. Preliminary vendor estimates indicate a cost of approximately \$800,000 over five years.

PERSONNEL COMMITTEE: No Meeting-Nothing to Report.

EXECUTIVE COMMITTEE: No Meeting-Nothing to Report.

FINANCE COMMITTEE: No Meeting-Nothing to Report.

Law TAC: No Meeting-Nothing to Report.

Fire/EMS TAC: No Meeting-Nothing to Report.

UNFINISHED BUSINESS

NEW BUSINESS

TABLED: None

POLICIES: None

Agenda items for January 8th, 2026, Board Meeting:

1. Sheriff Kriete asked that the Board review a proposal to upgrade and stabilize the Spillman server. Estimated costs involved are ranging from \$210,000.00 to \$270,000.00 plus \$135,000.00 annual maintenance. It was noted that the project would require significant internal resources and halt other initiatives. D.T. Donaldson and team will gather additional information on upgrade options and consultant involvement. The Board approved adding the Spillman Server Update and Maintenance discussion to the February 12 meeting agenda.

Motion made and seconded to adjourn the Board Meeting. **m/s (Kriete/Fish)** The meeting adjourned at 9:40am.

Darci Homesley, Financial Services Manager