

**MULTI AGENCY COMMUNICATIONS CENTER
BOARD OF DIRECTORS MEETING**

March 12, 2026

The Multi Agency Communications Center (MACC) Board of Directors met March 12, 2026. Chairman Jeremy Burns called the meeting to order at 9:00am.

Board Members present were:

Jeremy Burns	Grant County Fire Chiefs & Commissioners
Joey Kriete	Grant County Sheriff's Office
Kristine Shuler	Grant County Cities and Towns
Dave Sands	Largest City or Town – City of Moses Lake
Ryan Fish	EMS Emergency Medical Council
Rob Jones	Grant County BOCC
Ryan Green	Grant County Police Chiefs

Others present were:

Jeff Gann	Warden Police Department
Erik Koch	Ephrata Police Department
Amanda Scott	MACC
Charli Dittmann	MACC
D.T. Donaldson	MACC
Gerrit Klein	MACC
David Durfee	Grant County Fire District #3
Dan Smith	Grant County Fire District #5
Travis Svilar	Grant County Fire District #5
Les Sandstrom	Grant County Fire District #8
Matt Hyndman	Grant County Fire District #8
Jim Stucky	Grant County Fire District #13
Aaron Garza	Othello Police Department
Brent McFarane	Othello Police Department
Mike Harness	East Adams Rural Health EMS
Tom Gaines	Grant County
Jason McDonald	Grant County Sheriff's Office – Phoned In
Jennifer Hansen	Ephrata Police Department – Phoned In

Public Comments: Aaron Garza from Othello Police Department wants to join in partnership with MACC for multiple reasons including fiscal concerns. Starting negotiations and requests consideration.

Consent Agenda: A motion was made and seconded to accept the Consent Agenda. **m/s (Fish/Sands)** Consent Agenda approved.

MACC Board Reports:

DIRECTOR ACTIVITY REPORT

Director D.T. Donaldson reviewed the Director's Activity Report

Governance: There is currently a misalignment between MACC's ILA-defined mission and hosting and administration for shared law enforcement RMS. There is a need to establish governance for the shared law enforcement RMS and separately for the Motorola Flex upgrade project.

Staffing: Two of our three trainees are now fully certified as MACC Dispatchers. The third trainee is scheduled to undergo a final evaluation for full certification within the next two weeks. We currently have one unfilled dispatcher position out of 22 budgeted and approved FTE. However, we also currently have two Dispatchers out on long-term medical leave, and we anticipate the departure of at least three dispatchers by the end of the year. Remote and contract staffing remain an important component of maintaining uninterrupted 911 operations, particularly during periods of staffing shortages or unexpected absences.

D.T. showed a short slide show on governance and structure reform.

FINANCIAL REPORT

The Financial Services Manager, Darci Homesley, was absent, so the financial reports were provided for the Board's review.

Emergency Communication Sales and Use Tax: The February 2026 distribution was \$384,179.78, bringing the year to date to \$724,766.79.

Cash balances: All the ending account balances were provided as of January 2026.

Income Statements: The Income Statements were given for review for January 2026.

The User Fee Income Statement was reviewed, and the result was 11.01% of the budget was spent and 8.33% of the year has elapsed.

The E911 Income Statement was reviewed, and the result was 5.85% of the budget was spent. The Sales Tax budget is spent at 21.64% with a couple of line items overspent.

TECHNICAL SERVICES REPORT

The Technical Services Manager, Gerrit Klein, reviewed the Technical Services Report.

Radio System

P25 Paging Project: A purchase order has been signed, and the project has been approved. Communications Northwest is in the process of getting equipment and resources together. A configuration spreadsheet has been received and has been sent out to the fire users. We still have no estimated time of arrival on when Unication will have the order delivered so we can start programming the pagers.

Microwave Network Modernization: In accordance with RCW 39.80, MACC has completed the RFQ for Microwave System Design and Engineering. On March 5, 2026, MACC empaneled a 3-person selection committee and selected Adcomm Engineering as the most qualified for the first phase of this project. A selection memo was drafted and sent to the MACC Board Chair. Adcomm Engineering was notified via e-mail that their SOQ was found most qualified. All other submitting entities were not selected from the first round. The next steps will include, negotiate a detailed scope of work, negotiate “fair and reasonable” fees, prepare a professional services agreement, then submit it for legal review and board approval. Pending approval, we will notify the two other submitting entities.

Dejero Titan LTE Gateway Deployment: IP Access has begun installation of the Dejero Titan fleet solution. Currently, MACC has not received any feedback from our IT partners throughout the county regarding network schema, or common SSID’s / Passwords. Receiving no feedback, MACC proceeded with the original plan outlined to all IT partners.

Aging Radio Components: MACC purchased three new PMU’s for the P25 radio system. A purchase order was submitted for \$5,573.73 for the replacement parts. MACC is also approaching a critical juncture with our GPS Clocks. We have budgeted for their replacement in this budget cycle.

2026 Spring Maintenance Cycle: As the weather gets warmer MACC will begin the 2026 site maintenance cycle. This will include generator maintenance, site inspection and clean up. Our goal is to have this done before May 2026.

CAD System

Motorola Flex: Issues are being referred to Motorola support at this time.

365Labs: Active project work has been suspended with 365Labs pending further directives from the MACC Board. 365Labs continues to roll out enhancements and features in their Software Suite. Agencies are still requesting reports and enhancements in 365Labs. Work is not going to start on new requests until further directives are received from the MACC Board.

Automated Paging Interface: MACC is currently researching a replacement for the current automated paging interface. MACC had a meeting with Zetron to talk about their product offering. They warned us that direct interfacing with Motorola would be extremely expensive as they are a direct competitor. They recommended we utilize iSpyFire as a data aggregator to save costs.

Priority Dispatch: At the last Fire TAC meeting, it was requested that we transition back to priority dispatch protocol systems. At this time, we do not own a Motorola Flex interface to Intellicomm and would have to develop it. MACC engaged with Priority Dispatch to get additional licensing that would accommodate current staffing levels. We also requested licensing for the overflow room and training. Priority Dispatch quoted us \$120,466.76 for licensing and new flip cards for backup and QA. This will increase our yearly maintenance to \$34,560.00. See Board Resolution 01-2026 with the budget amendment included. We have received the newest release of the protocols. They are in line with our current maintenance agreement and we are currently getting the information needed for the TAC Committees to direct us on this.

Technical Services Generally

M365 Identity & Endpoint Migration: Work is in progress. The training room has onboarded the new network and it is currently under evaluation.

Network Stability & Vendor Coordination: Phone Network “Blips” - MACC and Carbyne have been working together to stabilize the phone network. After working with Masergy and seeing little progress, Carbyne is recommending we move to a new carrier, 11:11. Carbyne will continue to pay the monthly fees and is requesting that MACC pay the onboarding fee. Carbyne has submitted a change order to our existing contract. The order will add a one-time deployment cost of \$18,679.55 to the contract and does not add any additional monthly fees or charges. MACC is recommending this change order be authorized by the Board of Directors. See resolution 02-2026.

GIS Work: MACC has started to seek out vendors to provide current, high quality aerial imagery for Grant County and surrounding areas. The State of Washington has confirmed that they will not be renewing their existing contract for imagery. It is still unclear if the SOW is going to be providing imagery. We have received ROM costs for an Ortho Image ranging from \$44,000 a year to \$51,000 a year. Rural areas fly over every 2 to 3 years and yearly fly over around Quincy and Moses Lake. One vendor is offering a “all local government” license that could be used by the county and all municipalities for GIS data construction. We are still waiting to see what the State of Washington is going to do regarding a statewide imagery layer. Grant County has also submitted several months’ worth of updates that will need to be ingested and created in our GIS dataset.

PERSONNEL COMMITTEE: No Meeting-Nothing to Report.

EXECUTIVE COMMITTEE: No Meeting-Nothing to Report.

FINANCE COMMITTEE: No Meeting-Nothing to Report.

LAW TAC: No Meeting – Nothing to Report

FIRE/EMS TAC: Had a Special Meeting on February 19, 2026

UNFINISHED BUSINESS

NEW BUSINESS

Governance Structure Reform: It was discussed and decided a Study Session would be scheduled to determine governance for the Motorola Flex upgrade project and to discuss long-term governance for the shared law enforcement RMS. D.T. will schedule this to happen in the upcoming weeks.

MLPD Chief Dave Sands referenced MACC's governing documents, which state that agencies are responsible for providing their own equipment, in relation to the P25 pagers MACC will be providing to Fire/EMS departments.

East Adams Rural Healthcare Introduction: Requested to contract with MACC for dispatch services. The Board had some discussion and expressed an interest in exploring the possibility further.

Resolution 01-2026: – To Authorize the Purchase of Priority Dispatch Additional Licenses and Protocol Supplies. This was discussed and motion was made. **m/s (Fish/Green)** Approved.

Resolution 02-2026: – To Authorize Execution of a Change Order with Carbyne for 911 System High-Availability Architecture Enhancements. Motion was made. **m/s (Green/Shuler)** Approved.

TABLED: None

POLICIES: None

Agenda items for April 9, 2026, Board Meeting:

- 1. Governance Structure Reform**

Motion made and seconded to adjourn the Board Meeting. **m/s (Sands/Fish)** The meeting adjourned at 10:15am.

Darci Homesley, Financial Services Manager