

**MULTI AGENCY COMMUNICATIONS CENTER  
BOARD OF DIRECTORS MEETING**

**May 14, 2026**

The Multi Agency Communications Center (MACC) Board of Directors met May 14th, 2026. Board Chair, Jeremy Burns, called the meeting to order at 9:00am.

**Board Members present were:**

Jeremy Burns	Grant County Fire Chiefs & Commissioners
Joey Kriete	Grant County Sheriff’s Office (Phoned In)
Dave Sands	Largest City or Town – City of Moses Lake
Ryan Fish	EMS Emergency Medical Council
Rob Jones	Grant County BOCC

**Others present were:**

Jeff Gann	Warden Police Department
Daryl Dormaier	Grant County Fire District #6
Troy Froewiss	Ephrata Police Department
Amanda Scott	MACC
D.T. Donaldson	MACC
Gerrit Klein	MACC
Darci Homesley	MACC

**Public Comments:** None

**Consent Agenda:** A motion was made and seconded to accept the Consent Agenda. **m/s (Fish/Sands)** Consent Agenda approved.

**MACC Board Reports:**

**DIRECTOR ACTIVITY REPORT**

Director D.T. Donaldson reviewed the Director’s Activity Report

**Staffing:** Updates were provided regarding dispatcher recruitment. A lateral dispatcher candidate with prior State Patrol and Spokane experience is progressing through the hiring process and has a polygraph scheduled. If hired, the agency will reach its full staffing level of 22 budgeted dispatcher positions. Recruitment efforts may pause until later this year or early next year unless additional vacancies occur. Leadership also discussed retaining a dispatcher who is

relocating by allowing remote work, similar to an existing arrangement with a dispatcher in South Carolina.

**RMS/JMS Administration & Governance:** Discussion continued regarding administration of the shared RMS/JMS system. Legal consultation from two law firms indicated that the best option is to maintain the system under the existing MAC ILA, while still allowing for a separate ILA if necessary, in the future.

**Call Answer Time Metrics:** April call-answer performance metrics were reviewed after unusually low numbers were reported. Statistics showed answer times of 55% within 10 seconds, 65% within 15 seconds, and 76% within 20 seconds, which is significantly below historical averages. An internal review found little evidence supporting those results, and the vendor has been asked to verify the accuracy of the data.

## **FINANCIAL REPORT**

The Financial Services Manager, Darci Homesley, reviewed the Financial Report

**Emergency Communication Sales and Use Tax:** The April 2026 distribution was \$320,886.44, bringing the year to date to \$1,360,311.45.

**Cash balances:** All the ending account balances were provided as of March 2026.

**Income Statements:** The Income Statements were given for review for March 2026.

The User Fee Income Statement was reviewed, and the result was 25.83% of the budget was spent and 25% of the year has elapsed.

The E911 Income Statement was reviewed, and the result was 15.22% of the budget was spent. The Sales Tax budget is spent at 23.02% with a couple of line items overspent.

## **TECHNICAL SERVICES REPORT**

The Technical Services Manager, Gerrit Klein, reviewed the Technical Services Report

**P25 Paging Project:** Communications Northwest delivered 615 P25 pagers, and deployment is actively underway. Eight agencies have already been deployed, with seven more pending. The goal remains to complete deployment by mid-June before the peak fire season.

**Microwave Network Modernization:** ADCOMM Engineering has submitted a scope of work. It was reviewed by legal and a Professional Services Agreement was drafted. MACC will be requesting the Board's authority to sign the agreement and close the first Request for Proposal (RFP) for the new Microwave System. Resolution 08-2026.

**Dejero Titan LTE Gateway Project Deployment:** Phase 1 is complete for scheduled vehicles, and agencies have reported improved connectivity in areas with previously poor coverage. One District 8 vehicle was deferred until its replacement in June 2026. Because of budget impacts on reserves, Phase 2 may be delayed.

**Aging Radio Site Components:** Aging infrastructure at radio sites continues to be a concern. Communications Northwest is compiling a list of critical components that could jeopardize system operations if they fail. Many P25 components are more than 15 years old and are end-of-life or end-of-support status. Leadership recommended budgeting for replacement of RF components and DC power systems over multiple years. GPS clock failures are also being addressed through replacements already on order. HVAC upgrades at radio sites are progressing through the bid process, and generator maintenance is scheduled to begin in June 2026.

**Grand Coulee Tower Aviation Light:** The emergency replacement of aviation lighting at the Grand Coulee tower was successfully completed after the previous beacon appeared to have been damaged by lightning.

## **CAD System**

**Motorola Flex Issues:** Issues are being referred to Motorola support at this time.

**Reliable Administrative Solutions:** Vendor estimates were reviewed, including approximately \$45,000 annually for RMS/JMS administration services and about \$18,000 annually for NIBRS/IBR services. The board discussed updating the 2022 resolution to distribute costs among participating law enforcement agencies. Reliable Administrative Solutions (RAS) is a suggestion to assist with Flex RMS/JMS management and server administration.

## **Technical Services Generally**

**M365 Identity & Endpoint Migration:** The Microsoft 365 identity endpoint migration project is nearing completion. FIDO Keys are being used to meet the MFA requirements from the Washington State Patrol and the FBI. We are currently confirming that we can still manage our VPN Connections in the ENTRA space.

**GIS Work:** An update was provided regarding the GIS aerial imagery RFP process. The question period closes May 14, 2026, and proposals are due May 21, 2026. Vendor selection and a related resolution will follow after proposals are evaluated.

**Exacom Sight Logging Recorder (SLR):** Work is still in progress between Exacom, ComTech and Carbyne/Axon, with partial functionality already confirmed.

**Tait Service Level Agreement:** The board also reviewed the Tait Service Level Agreement, which expires in July 2026. A new agreement has been presented and is being evaluated alongside the Communications Northwest maintenance agreement to ensure alignment with the current radio maintenance strategy and future LTE broadband developments.

**MACC Building:** A new fire inspection vendor has been hired after the previous vendor missed annual inspections for two consecutive years. The next inspection is scheduled for May 26, 2026.

**PERSONNEL COMMITTEE:** No Meeting-Nothing to Report.

**EXECUTIVE COMMITTEE:** No Meeting-Nothing to Report.

**FINANCE COMMITTEE:** No Meeting-Nothing to Report.

**LAW TAC:** Held a meeting on April 16<sup>th</sup>, 2026; Jeff Gann from Warden Police Department reported on the Meeting - Law TAC discussed governance participation, broadband technologies such as FirstNet and satellite radio, and requested additional priority dispatch information.

**FIRE/EMS TAC:** Held a Special Meeting on May 7, 2026, and have their Regular Meeting May 14, 2026 @ 10:00am; Fire/EMS TAC has been meeting more frequently in order to advance protocol modernization efforts and address reporting discrepancies. Priority dispatch protocols are also undergoing review.

## UNFINISHED BUSINESS

### NEW BUSINESS

**Resolution 07-2026:** Resolution 07-2026 was approved to authorize transfer of paging equipment to participating fire agencies. **m/s (Fish/Jones) motion carried.**

**Resolution 08-2026:** The board approved Resolution 08-2026 authorizing execution of the professional services agreement with Adcom Engineering for the microwave network modernization project. The agreement, which has been legally reviewed and accepted, includes approximately 874 labor hours over a 19-month phase of the larger microwave project. **m/s (Sands/Fish) motion carried.**

The board also discussed a request from Othello Police Department to participate in the shared Flex CAD/RMS environment as a partitioned records agency without using MAC dispatch services. The agency is willing to contribute financially, but leadership emphasized that careful planning and onboarding would be required before moving forward.

Leadership agreed that the timing may not be ideal due to the workload associated with operating two systems and the ongoing Flex project. Questions were also raised regarding Motorola site licensing and whether additional agencies could be added without additional licensing costs. This was tabled until a later date.

**TABLED:** None

**POLICIES:** None

Agenda items for June 11th, 2026, Board Meeting:

1. Board Alternates; Board Chair Jeremy Burns stressed the importance of having board alternates for all positions.

Motion made and seconded to adjourn the Board Meeting. **m/s (Fish/Jones)** The meeting adjourned at 9:55am.

Darci Homesley, Financial Services Manager

