

MULTI AGENCY COMMUNICATIONS CENTER BOARD OF DIRECTORS MEETING

July 9, 2026

The Multi Agency Communications Center (MACC) Board of Directors met July 9th, 2026. Board Chair, Jeremy Burns, called the meeting to order at 9:00am.

Board Members present were:

Jeremy Burns	Grant County Fire Chiefs & Commissioners
Dave Sands	Largest City or Town – City of Moses Lake
Ryan Fish	EMS Emergency Medical Council (Phoned In)
Kristine Shuler	Grant County Cities and Towns (Phoned In)
Ryan Green	Grant County Police Chiefs
Joey Kriete	Grant County Sheriff's Office (Phoned In)

Others present were:

Jeff Gann	Warden Police Department
Erik Koch	Ephrata Police Department
Jim Stucky	Grant County Fire District #13
Sean Killion	Grant County Fire District #5
David Durfee	Grant County Fire District #3
Rick Char	Grant County Sherri's Office
Jennifer Pitt	MACC
D.T. Donaldson	MACC
Gerrit Klein	MACC
Darci Homesley	MACC

The board expressed appreciation to MACC dispatchers for handling a busy 4th of July weekend, stating dispatch communications worked effectively during increased call volumes.

Public Comments: None

Consent Agenda: A motion was made and seconded to accept the Consent Agenda. **m/s (Green/Sands)** Consent Agenda approved.

MACC Board Reports:

DIRECTOR ACTIVITY REPORT

Director D.T. Donaldson reviewed the Director's Activity Report.

Hiring of two lateral dispatchers is currently in progress. One candidate has completed the polygraph and medical examination, while the second candidate, who is relocating from the East Coast, is scheduled to complete his polygraph at the end of the month. Gabby Etheridge has been promoted to Lead Dispatcher on the night shift.

D.T notified the board that as part of providing 24/7 supervisory coverage, he intends to provide a \$20/day stipend for each 24-hours period that a supervisor is in on-call status. Additionally, supervisors and Technical Services staff currently receive a minimum of one-hour pay when they are called back to work, he intends to increase that to two hours to mirror other employees. He intends for this to be effective in the near future.

A reporting glitch affecting 911 call answer times was identified; and the issue is expected to be corrected in the next report.

On August 5th and 6th , vendors will visit MACC to conduct radio field testing. We hope to test broadband, MANET, LMR and other communications solutions. In September, D.T. plans to present the test findings at the FirstNet Users Summit.

Additional connectivity requests have been received, including a request from the Ephrata Police Department for 10 units and from the Warden Police Department for 5 units utilizing the Dejero/Starlink stack with board guidance requested on these requests.

Senator Judy Warnick and Representative Tom Dent are confirmed to visit MACC on July 20th for a tour and meet-and-greet.

FINANCIAL REPORT

The Financial Services Manager, Darci Homesley, reviewed the Financial Report

Emergency Communication Sales and Use Tax: The June 2026 distribution was \$347,153.67, bringing the year to date to \$2,147,426.41.

Cash balances: All the ending account balances were provided as of May 2026.

Income Statements: The Income Statements were given for review for May 2026.

The User Fee Income Statement was reviewed, and the result was 40.47% of the budget was spent and 41% of the year has elapsed.

The E911 Income Statement was reviewed, and the result was 23.92% of the budget was spent. The Sales Tax budget is spent at 59.85% with a couple of line items overspent.

TECHNICAL SERVICES REPORT

The Technical Services Manager, Gerrit Klein, reviewed the Technical Services Report

The P25 Paging Project has been completed, with pagers programmed and deployed for all ILA agencies. Columbia EMS is now live, while Lifeline Ambulance is pending reprogramming due to scheduling. An additional tone group for the Fire Marshal has been created, and surplus pagers will also be deployed. The new fire paging single tap-out channel went live on June 15. Initial issues involving iSpy Fire and Avtec support were resolved by restarting the VP gateways. Although the root cause remains unknown, the issue has not reoccurred.

The Microwave Network Modernization project has been initiated with ADCOMM and Communications Northwest and is expected to take approximately 18 months. We have reports that some microwave “hops” may not remain viable for the duration of the project. Many radio site RF components are now approximately 15 years old, and staff recommends budgeting for replacement of RF components at a minimum of two sites per year at an estimated cost of \$50,000 to \$75,000 per site, along with upgrades to DC power systems at an estimated \$75,000 to \$100,000 per site.

The HVAC replacement project at the Grand Coulee radio site is currently soliciting quotes through the MRSC roster. A resolution was presented requesting authority to proceed with a not-to-exceed amount. Two bids have been received, approximately \$47,000 and \$41,000, with additional bids expected before the submission deadline.

For CAD/Flex administration, agencies are encouraged to work directly with Motorola Support and Reliable Administrative Services (RAS) for account management. MACC requests that the board notify partner agencies of their primary support contacts as MACC no longer performs those services.

Staff also reported that the current iSpy automatic paging interface is outdated, unsupported, and has experienced repeated issues, leading to a recommendation to pursue an alternative solution. The recommended replacement is the Honeywell USDD paging interface, which has received favorable reviews, including an analysis by Spokane Fire Department. The system supports automatic, scheduled, and manual paging, requires a USDD server interfacing with Motorola Flex, enables station alerting capabilities, and includes 24/7/365 support. A resolution was presented to purchase the USDD system and Motorola Flex interface, while noting that iSpy mobile alerting would remain unaffected.

For the GIS Aerial Imagery RFP, Vexcel received the highest evaluation score among the five proposals submitted. Staff recommends entering contract negotiations, although questions remain regarding the vendor's "tile limits" and how the State of Washington's recent purchase of Vexcel imagery for a statewide layer may affect the project. The resolution requests authority to negotiate before making a final commitment.

Priority Dispatch Protocol reviews continue through the Fire and Law Technical Committees, with implementation currently underway.

The Exacom SLR project is nearing completion, with only encryption key programming remaining.

The MACC Network Core update was successfully completed on June 12 at 1:00 a.m. within the scheduled maintenance window, with no interruption to services.

MACC continues to receive increasing interoperability requests and reported that the workload is often disproportionate to available resources. Staff recommends implementing a standardized support model in which partner agencies provide their own programming keys and licensing, utilize MACC-approved vendors, and better coordinate programming schedules to minimize MACC staff time. A formal Memorandum of Understanding governing non-member radios

operating on the P25 system is also under development, and broadband interoperability solutions such as ESChat are recommended where appropriate.

Eight new custom-built dispatch PCs are currently being deployed, with Dell negotiations resulting in the project coming in approximately \$8,800 under budget.

Staff is currently evaluating the use of the existing HappyFox IT ticketing platform as a centralized asset management solution. MACC also utilizes WCIA's HelixIntel platform, but it does not fully meet organizational needs, both systems are being evaluated. The proposed asset management program would track infrastructure, networking equipment, software licensing, warranties, asset lifecycle management, and financial reporting.

PERSONNEL COMMITTEE: No Meeting-Nothing to Report.

EXECUTIVE COMMITTEE: No Meeting-Nothing to Report.

FINANCE COMMITTEE: Will meet after the Board Meeting to review the MACC 2027 Budget

LAW TAC: Held a regular meeting on June 18th, 2026, at 1:00pm via Teams

Fire/EMS TAC: Fire/EMS TAC had a regular meeting on June 23, 2026, at 12:00pm at the MACC Board Room

UNFINISHED BUSINESS

NEW BUSINESS

Resolution 09-2026 – Authorizing contract negotiation and execution with Vexcel for aerial imagery subscription services. **m/s (Green/Sands)** Approved

Resolution 10-2026 – Authorizing small works roster procurement and contract award for the Grand Coulee Radio site HAVAC replacement project. **m/s (Sands/Green)** Approved

Resolution 11-2026 – Authorizing the purchase of US Digital designs Phoenix G2 dispatch system software and the Motorola Flex CAD Interface. **m/s (Fish/Kriete)** Approved

TABLED: None

POLICIES: None

Agenda items for August 13th, 2026, Board Meeting: Presentation of the MACC 911 2027 Budget

Motion made and seconded to adjourn the Board Meeting. **m/s (Green/Sands)** The meeting adjourned at 9:40am.

Darci Homesley, Financial Services Manager